# Manage Pet Information Use Case

This use case is used by the Office Clerk to update the customer pet information. Another variation to this use case is when the Customer maintains his or her pet information online.

## Actors/Roles

Office Clerk (Primary), Customer

## Pre-Conditions

Customer must be registered.

## Basic Flow

|  |  |
| --- | --- |
| **{Start Managing Customer Pet Information}** | 1. The use case begins when the Office Clerk wants to update pet information for a Customer. |
| **{Not Logged In}** | 1. The OfficeClerk searches for the customer in the system |
|  | 1. The system displays the Customer information. |
| **{New Pet}** | 1. The Office Clerk selects the pet information for the Customer |
|  | 1. The system displays the information on the selected pet. |
| **{Remove Pet}** | 1. The Office Clerk updates the information on the pet. |
|  | 1. The Office Clerk enters or updates the pet vaccination records. |
|  | 1. The system saves the updated pet information. |
|  | 1. The use case ends. |

## Alternate Flows

### Alternate Workflow – Online pet management - Web

At **{Start Managing Customer Pet Information}**, if the Customer is contacting HVK through the internet (online):

|  |  |
| --- | --- |
|  | 1. The Customer logs into the HVK Web Application. |
|  | 1. The System displays the Customer information. |
| **{New Pet}** | 1. The Customer selects the pet to update. |
| **{Remove Pet}** | 1. The System displays the selected pet information |
|  | 1. The Customer updates the pet information and saves it |
|  | 1. The system saves the pet information. |
|  | 1. The use case ends. |

### Alternate Workflow – Add a Pet

At **{New Pet}**, if the Office Clerk or Customer wishes to add a new pet:

|  |  |
| --- | --- |
|  | 1. The Office Clerk or Customer chooses to add a pet. |
|  | 1. The System displays a blank pet screen. |
|  | 1. The Office Clerk or Customer adds the new pet information and saves it. |
|  | 1. The system saves the pet information. |
|  | 1. The use case ends. |

### Alternate Workflow – Remove a Pet

At **{Remove Pet}**, if the Office Clerk or Customer wishes to remove a pet:

|  |  |
| --- | --- |
|  | 1. The Office Clerk or Customer chooses the pet to be removed. |
|  | 1. The system confirms that the pet is to be removed. |
| **{Does Not Confirm}** | 1. The Office Clerk or Customer confirms the removal. |
|  | 1. The system removes the pet from the system |
|  | 1. The use case ends. |

### Alternate Flow – Do Not Delete Customer

At **{Does Not Confirm}** if the Office Clerk or Customer decides not to remove the pet

|  |  |
| --- | --- |
|  | 1. The use case ends. |

## Subflows

### Subflow – Log In

At **{Not Logged In}**, if the Office Clerk is not logged in to the system, then

1. The Office Clerk logs in to the system.
2. The system authenticates the Office Clerk and logs the Office Clerk in
3. The use case resumes at the step following **{Not Logged In}**.

## Post Conditions

None

## Special Requirements

None